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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of Vincent P. Vaccarelli

Group Art Unit: 3627

Application No.: 10/083,263

Examiner: James A. Kramer

Filed: February 25, 2002

Confirmation No.: 4221

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE BOARD OF PATENT APPEALS AND INTERFERENCES

LETTER

Enclosed herewith is an original Appellants' Brief on Appeal in the above-identified application. An oral hearing is not requested.

Please charge the fee for filing of the Appeal Brief to Xerox Corporation. Deposit Account No. 24-0025.

Respectfully submitted.

Jeannette M. Walder

Signature under 37 CFR 1.33 & 34

Registration No. 30,698 Telephone No. 714-565-1700 Date December 20, 2005

Customer No.: 25453

Rev. 09/2005

PATENT APPLICATION

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Kathleen Schirtz

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BEFORE THE HONORABLE BOARD OF PATENT APPEALS AND INTERFERENCES

In re the Application of

Confirmation No.: 4221

Vincent Vaccarelli et al.

Customer No.: 25453

Application No.: 10/083,263

Examiner: James A. Kramer

Filed: February 25, 2002

Docket No.: A2038-US-NP

For: CUSTOMER SATISFACTION SYSTEM AND METHOD

BRIEF ON APPEAL

Appeal from Group 3627

Jeannette M. Walder Registration No. 30,698 Xerox Corporation Santa Ana, California Telephone No. 714-565-1700 Attorney for Appellants